GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:4785
ANSWERED ON:18.12.2009
MEDICAL REIMBURSEMENT CLAIMS
Singh Shri Sushil Kumar

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government had relaxed the procedures for medical reimbursement;

(b) if so, the details thereof;

(c) whether Government has received any complaint regarding such procedures; and

(d) if so, the details thereof and the action taken thereon?

Answer

THE MINISTER OF HEALTH & FAMILY WELFARE(SHRI GHULAM NABI AZAD)

(a) to (d) Instructions have been issued to:

(i) Permit CGHS beneficiaries to claim reimbursement from two sources-first from insurance agency through whom the beneficiary might have subscribed for mediclaim policy and then from the CGHS, subject to the condition that the reimbursement from the two sources did not exceed the actual expenditure; and

(ii) Withdrawal of the need for obtaining essentiability certificate and the need for having the bills counter-signed by the treating doctors,at the time of claiming reimbursement.

The relaxations have been widely welcomed by CGHS beneficiaries.There is no written complaint on the relaxations. A few beneficiaries did not want to submit copies of diagnostic report, etc. It has been left to the judgement of bill passing authorities, about the bonafides/malafides of the claims submitted, to either call for the reports or not to call for the same.